

What do our users really want?

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Libraries As Drivers for Change,
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The poster holds information about possibilities and opportunities of involvement of academic library. It concentrates of needs and wishes of students and is based on example of the Library of the University of Latvia.



How can we involve students in the life of the library?

Library's news

Every one that wishes will be able to receive Library's news in their e-mail

University's homepage

Library never can forget about university's home page, it is the main resource about the Library for students

Collaboration with academic staff of the university

The lecturers and professors have major influence on students. Lecturers and professors are those who can and should urge students to use services provided by library and to participate in activities organized by library

How can we to inform university students about the possibilities what library offers?

Exhibitions in the library

Exhibitions are one of the best ways to show users what good and useful information or resources they can find in the library. But making these exhibitions You need to think about theme of the exhibition, it needs to be interesting and exciting for students

Library's news

Also never forget that students who want to receive Library's new, they want to know what new and exciting is happening in the library! But if there is a lot of information, You need to tell, You can divide news in to the themes, like e-resources, events in the library etc.

Training course or tuition

Students indicated that they want to have and that they appreciate tuition given by the library. It is useful to think about obligatory training course from the library to all new students. However library cannot forget about senior course students and should provide possibility to have tuition for them also

Media of the university

Communication with media of the university can open new path to student hearts. However You need to talk with the media, so they would understand that library is important

What are the student main needs?

Resources

Students mostly want to be able to use resources they need for their studies. They need fast and easy access to these resources. They do not care how or where the resources can be accessible, they only care that they are accessible

Long opening hours

Students what to study not only during the usual working hours, they want to study also during the night and early mornings. Library should think about possibilities to provide that

Quiet and cosy atmosphere

Students want to feel comfy in the library, so they can concentrate to their studies. Library is a place where they can find all resources and materials they need to study

Equality

Equal attitude towards students, lectures and professors. Students what to feel appreciated

Understanding of library services

Students need to understand what the library services are and how they can get most of the library

What they may expect from us in the future?

Library a culture centre of the university

Library can and might provide a chance for students to demonstrate their talents. Students may have talent in music, cinema or poetry, and library can provide a place where students can show what they can do

Technological development

Students what no have possibility to try and use newest technological developments and computer programs, and they want to do it in the library

Expectations from teaching staff of the university

Students are not the only ones that have expectations from the library. Teaching staff of the university will need and will want to receive greater support from the library. They will need help on deciding and evaluation of resources, consultations of Open Access resources. Also we cannot forget that teaching staff might want to have consultations during the development of projects, publication of a research paper and working with e-resources repository or data repository. Library should be able to help them, if needed



However librarians cannot forget to smile!